

JOB DESCRIPTION

JOB TITLE: Community Champion

RESPONSIBLE TO: Business Development Lead

HOURS OF WORK: 25 hours per week Monday to Friday with some exceptions; this will be agreed in advance.

SALARY: 25000 - 28154 pro rata 25 hours

CONTRACT: Fixed Term to Sept 2027

LOCATION: Office base 151 Dale St, Liverpool

RESPONSIBILITY OF POSTHOLDER:

This position is a unique opportunity to develop and deliver a programme focused on health and wellbeing for Irish Traveller and Gypsy Traveller communities in Liverpool.

The postholder will join the city wide 'Community Champion' Network, working alongside and in partnership with local community organisations, Public Health and wider health and community sectors in Liverpool.

The Community Champion programme will include creative engagement and effective message delivery of health and wellbeing services available for Irish Traveller and Gypsy Traveller communities in Liverpool. The post holder will ensure the voices of the community are heard, pathways are created, and participation and uptake levels increase.

KEY RESPONSIBILITIES:

- Deliver a targeted Community Champion programme to engage Irish Traveller and Gypsy Traveller communities (ITGT) in Liverpool.
- Provide a trusted listening ear for our Community Members (CM), a skilled member of the Irish Community Care Team and city-wide Community Champion Network with a specific remit around health and wellbeing.
- Promote ABCD: Assesed Based Community Development approach - engaging ITGT CM from the beginning, ensuring their input shapes the programme. Coproduction and building on CM skills will be key tools to create real and effective change.
- Work with ITGT to establish current levels of understanding and engagement with Liverpool's health and wellbeing services.
- Work with health partners to establish current levels of cultural awareness and engagement with ITGT.
- Work in partnership to address key public health concerns including mental health and wellbeing, vaccination uptake, (Covid-19, Flu, Childhood Immunisations), cancer awareness and screening, and cardiovascular disease.
- Work closely with Irish Community Care team to ensure CM have access to wider services (Example: securing National Insurance Number, accommodation support, welfare benefit entitlements, digital and literacy support, education, training and employment support etc).
- Build capacity and sustainability through the development of ITGT 'leaders' in the community to engage their peers, support engagement and interaction with health and wellbeing services and share key health messages that work for ITGT CM.
- Work with CM to co-produce 'engagement packs' i.e. accessible communication pathway(s) where CM grow and develop their own advocacy skills.
- Share data, community insight and intelligence to ensure that key health messages are delivered in accessible and culturally appropriate ways.
- Work closely and in partnership with local communities, public health colleagues and wider health and community sectors to shape the development and sustainability of the Community Champion Network.
- Grow community connections and trust with Neighbourhood Managers, improve cultural awareness, understanding and further community cohesion.
- Build on our previous involvement in work completed within the ReCITE Programme and LSTM and further contribute to new developments and content.

- Identify and address particular trends, barriers and concerns as part of the ongoing development of the programme; raising on appropriate agendas to effect change.
- Monitor and evaluate project outcomes in line with targets and budget.

GENERAL RESPONSIBILITIES

- Apply the strategic vision of ICC as outlined in the latest business plan.
- Work within budgets.
- Identify innovative ways to fundraise for ICC undertaking at least one fundraising initiative/challenge each year.
- Ensure ICC maintains a high profile in all aspects of engagement and promotion.
- Respond to safeguarding concerns adhering to policy and procedures.
- Comply with all relevant policies and procedures.
- All staff are expected to work in a flexible way.

PERSON SPECIFICATION

ESSENTIAL KNOWLEDGE & EXPERIENCE	ASSESSMENT A = Application I = Interview
Relevant Degree or equivalent AND/OR proven experience in delivering health or health related programmes	A & I
Direct experience of working with people & communities and working collaboratively to help people to have positive experiences and to really thrive.	A & I
Understanding of the public health agenda	A & I
Understanding of how physical and mental health impacts wellbeing	A & I
Understand marginalisation and the particular experiences of Irish Traveller and Gypsy Traveller communities.	A & I
Experience of dealing with Safeguarding concerns	A & I
Experience and understanding of Health & Safety, GDPR, Equalities and Human Rights	A & I
Experience of networking and building effective partnerships	A & I
Knowledge of Statutory and Voluntary Community & Faith services in Liverpool including referral pathways and access	A & I
Understanding the importance of business planning, fundraising, and working with funding bodies	A & I

ESSENTIAL SKILLS	ASSESSMENT
Excellent written, verbal and influencing communication skills.	A & I
Empathy skills with proven ability to lead, engage and motivate people	
Highly proficient in use of IT including all Microsoft packages.	A & I
Excellent recording & reporting skills including reporting on outcomes.	A & I
Excellent Time Management and ability to work proactively and prioritise to meet tight deadlines.	A & I
Excellent organisational and planning skills	A & I
Commitment to Asset Based Community Development	A & I
Ability to use own initiative and motivate others	A & I
Excellent problem solving and lateral thinking	I

BEHAVIOURS	ASSESSMENT
Commitment to the values of ICC	I
Commitment to treating everyone fairly regardless of difference, being respectful and non-judgmental	A & I
Commitment to personal and professional development	A & I
High expectation of self and others	A & I
Willingness to work flexibly in terms of both hours and location including evenings and weekends by prior agreement	I